



Customer Equipment Repair Form (PWS Products Only)

Please fill out all fields, and please use a separate form for each piece of equipment.

Please type directly into the form below, print it out, and include it with your repair shipment.

What issue are you having with the item? (Please be as specific as possible)

Customer Name: _____

Street Address for UPS/FedEx (no PO Box): _____

City: _____ State: _____ Zip: _____

Is this address: Residential Commercial

Phone: _____ Email: _____

Which PWS product are you shipping in for service? _____ Model? _____

Serial Number: _____ (if the item has a serial number)

*Accessories: Please do not include PSUs, IEC cords, manuals, etc. We are not responsible for any accessories included with the equipment; they are sent at your risk. We have all of the required power supplies in our repair department.

I want my item to be repaired: With authorization required.

Without authorization required. **Must include credit card information for this to be processed)**

OPTIONAL:

I am pre-approving charges to my credit card:

Credit Card # _____ Exp ___/___ CCV _____

Please protect your equipment during shipping and be sure to include this form.

Send to:
Professional Wireless Systems
9401 American Eagle Way
Suite 100
Orlando, FL 32837
ATTN: Repair Department

(407) 240-2880
sales@professionalwireless.com